



## RESIDENTIAL AGREEMENT

Agreement made between Majestic Cleaning of FL and \_\_\_\_\_ (the client). Majestic Cleaning of FL (the contractor) will supply cleaning services, to Client's property located at \_\_\_\_\_ (herein called service area).

Parties agree as follows:

1. Beginning on \_\_\_\_\_ Majestic Cleaning of FL will provide & perform for the client, services agreed upon by both parties.
2. Majestic Cleaning of FL will be considered, for all purposes, an independent contractor, and it will not, directly or indirectly, act as an agent, servant or employee of the client, or make any commitments or incur any liabilities on behalf of the client without its express written consent.
3. Majestic Cleaning of FL is responsible for the direct supervision of its personnel through its designated representative, and such representative will, in turn, be available at all *reasonable* times to report and confer with the client with respect to services rendered.
4. Majestic Cleaning of FL agrees that the cleaning services to be provided will be performed by qualified, careful and efficient employees in strict conformity with the best practices and highest applicable standards. Majestic Cleaning of FL further agrees that upon request of client, it will remove from services under this agreement, any of its employees who, in the opinion of the client, are guilty of improper conduct or are not qualified to perform the work assigned to them.
5. It shall be understood and agreed that during the term of this agreement and for 180 days after it expires, the client will not, directly or indirectly, hire any person employed by Majestic Cleaning of FL.
6. The client shall make payments to Majestic Cleaning of FL for services rendered under this agreement at the rate of \$ \_\_\_\_\_/Weekly, \$ \_\_\_\_\_/Bi-Weekly, \$ \_\_\_\_\_/Monthly - with any additional services payable at the applicable rate. Payment is required on the day on which services are rendered. The client will notify Majestic Cleaning of FL of any changes in the use of service area covered by this agreement and any changes in the furnishings, floors, walls or surfaces forming a part of the client's premises.
7. Majestic Cleaning of FL will notify client at least 30 days in advance of any change in prices for monthly services.
8. Majestic Cleaning of FL will perform all services required under this agreement, except when prevented by strike, lockout, act of God, accident or other circumstances beyond its control.
9. This agreement shall become effective from the date services are to begin. It may be terminated by either party if that party gives 24 hours written or verbal notice to the other party.
10. Once an agreement has been made for regular services, Majestic Cleaning will book and reserve that time slot for the client. If client wishes to cancel or reschedule a regular appointment a minimum of 24 hours notice is required in order for us to re-allocate employees to an alternative job. A cancellation fee of \$25 will be levied if client fails to give sufficient notice to Majestic Cleaning of any changes to their regular schedule.
11. If a client wishes to skip a regular cleaning, Majestic Cleaning requires a minimum of 24 hours notice. Fee for the next scheduled clean will reflect the next pricing level applicable above. This is due to the extra work that is generally involved when a longer time than usual has elapsed between your regular cleanings.
12. If Majestic Cleaning arrives for a scheduled clean and is unable to gain access to the home, the cancellation fee above will be charged.
13. Payment is required at the time of service unless an alternative payment is agreed upon by both parties. NSF checks will incur a fee of \$30.00. Majestic Cleaning accepts checks or cash. For credit or debit card payments, a 3% convenience fee will be added onto the rate agreed upon above.
14. Any issues or dissatisfaction should be taken up directly with the owner by telephone or text on the company number or through the relevant form on our website. All complaints will be logged and addressed as deemed appropriate by management.

Both Parties are in agreement to above:

Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Client has received Terms & Conditions:

Phone #: Home \_\_\_\_\_ Cell: \_\_\_\_\_ Email: \_\_\_\_\_

Majestic Cleaning of FL Representative: Name: \_\_\_\_\_ Date: \_\_\_\_\_

Service Frequency:      Weekly              Bi-Weekly              Monthly              One Time      Day/Time: \_\_\_\_\_

Entry to Home:              Someone Home      Key Hidden              Key Provided              Entry Code: \_\_\_\_\_

Client Specific Tasks/Special Requests Agreed Upon:

Majestic Cleaning of Florida  
<http://MajesticCleaningFL.com>  
813-803-2641

